



# East Lake Place Plan (Part 01)

February 2024



# Acknowledgement of Country

The ACT Government Acknowledges the Ngunnawal people as traditional custodians of the ACT and recognises any other people or families with connection to the lands of the ACT and region.

We acknowledge and respect their continuing culture and the contribution they make to the life of this city and this region.

ACT Government

We acknowledge the Ngunnawal people, the Traditional Custodians of the ACT and surrounding regions. We would like to pay our respects to their elders past and present and thank them for their continual and significant contribution to these lands on which we live, work and enjoy.

We acknowledge the deep understanding and connection Ngunnawal people have to their culture, lands and waterways. We acknowledge the pain and trauma past policies and actions have caused for Ngunnawal people and recognise that they continue to affect their communities today.

We acknowledge truth telling holds an important role in the healing process and understand the great importance for the wider Canberra community to connect with, recognise and learn from the Ngunnawal people, the first peoples of this land.

Tyrone Bell  
Traditional Custodian



Jerrabomberra Creek and Wetlands, Canberra

**Yuma Dhawura nguna ngurumbangu gunanggu Ngunnawal.  
Nginggada dindi dhawura Ngunnawalbun yindjumaralidjinyin.  
Mura bidji mulanggaridjindjula.**

**This is Ngunnawal, ancestral/spiritual, homeland.  
We all always respect elders, male and female, as well as Ngunnawal country itself.  
They always keep the pathways of their ancestors alive.  
They walk together as one.**

# Contents

Executive Summary	5	04	Global Benchmarks	43	07	Implementation	69
01	Project Understanding	7	<i>Introduction</i>	44		<i>Next Steps - Overview</i>	70
	<i>Introduction</i>	8	05	Vision and Place Principles	48	<i>Implementation Overview</i>	71
	<i>What is a Place Plan?</i>	9		<i>Place Vision</i>	49	<i>Recommended Physical Actions</i>	72
	<i>Policy and Key Documents</i>	10		<i>Place Principles - Overview</i>	50	<i>The Causeway</i>	73
	<i>Statutory Planning and Policies for East Lake</i>	11		<i>East Lake</i>	51	<i>Former Landfill</i>	79
	<i>Project History</i>	12		<i>Character Places - Overview</i>	54	<i>Railway Precinct</i>	81
	<i>Project Methodology</i>	13		<i>The Causeway</i>	55	<i>Mildura Street Precinct</i>	84
	<i>East Lake Place Plan Timeline</i>	14		<i>Former Landfill</i>	56	<i>Recommended Implementation Actions</i>	87
02	Understanding People	15		<i>Railway</i>	57	References	91
	<i>People of East Lake</i>	16		<i>Mildura Street</i>	58		
	<i>Community Engagement</i>	23	06	Urban Design Concept	59		
03	Understanding Place	28		<i>Story of Place</i>	60		
	<i>Connection to Ngunnawal Country</i>	29		<i>Structural Elements</i>	61		
	<i>First Nations Story of Place</i>	32		<i>Green Network</i>	62		
	<i>Palaeo-Landscape</i>	34		<i>Blue Network</i>	63		
	<i>European History</i>	35		<i>Street Structure</i>	64		
	<i>The Past - The Griffin Plans</i>	36		<i>Transport Network</i>	65		
	<i>Geology Soils Vegetation</i>	37		<i>Active Travel Network</i>	66		
	<i>Vegetation and Canopy</i>	38		<i>Community Facilities</i>	67		
	<i>Green - Blue Networks</i>	39		<i>Overview</i>	68		
	<i>Sustainable Neighbourhood</i>	40					
	<i>Character Places</i>	41					
	<i>Emerging Themes</i>	42					



Jerrabomberra Wetlands Nature Reserve, Canberra

# Executive Summary

## Overview

East Lake is in Ngunnawal Country – a piece of land located between Kingston and the emerging Dairy Road precinct. It is ideally located and central to the Griffin Plan, home to the Canberra–Sydney interstate railway, on the doorstep of the nationally significant Jerrabomberra Wetlands Nature Reserve and includes the emerging Kingston Arts Precinct, Kingston Foreshore, Canberra Institute of Technology (CIT) Fyshwick and the Fyshwick Fresh Food Markets.

This stakeholder and community-led place plan captures the identity, character and values of East Lake within its context and establishes the vision and key design principles to guide future planning, design and urban renewal.

The vision of East Lake has been developed by the people who live, work and play in and around East Lake and surrounding suburbs.

**“East Lake will be a celebration of its history, people, the environment and its special connection to the surrounding Jerrabomberra Wetlands.”**

The following nine place principles provide a creative and strategic framework for the future planning.

East Lake place principles:

- Connecting to Ngunnawal Country
- Sustainable
- Celebrating history
- Protecting the wetlands
- Delivering high quality public realm
- Supporting business
- Prioritising active travel & public transport
- Delivering diverse housing
- Creating a destination

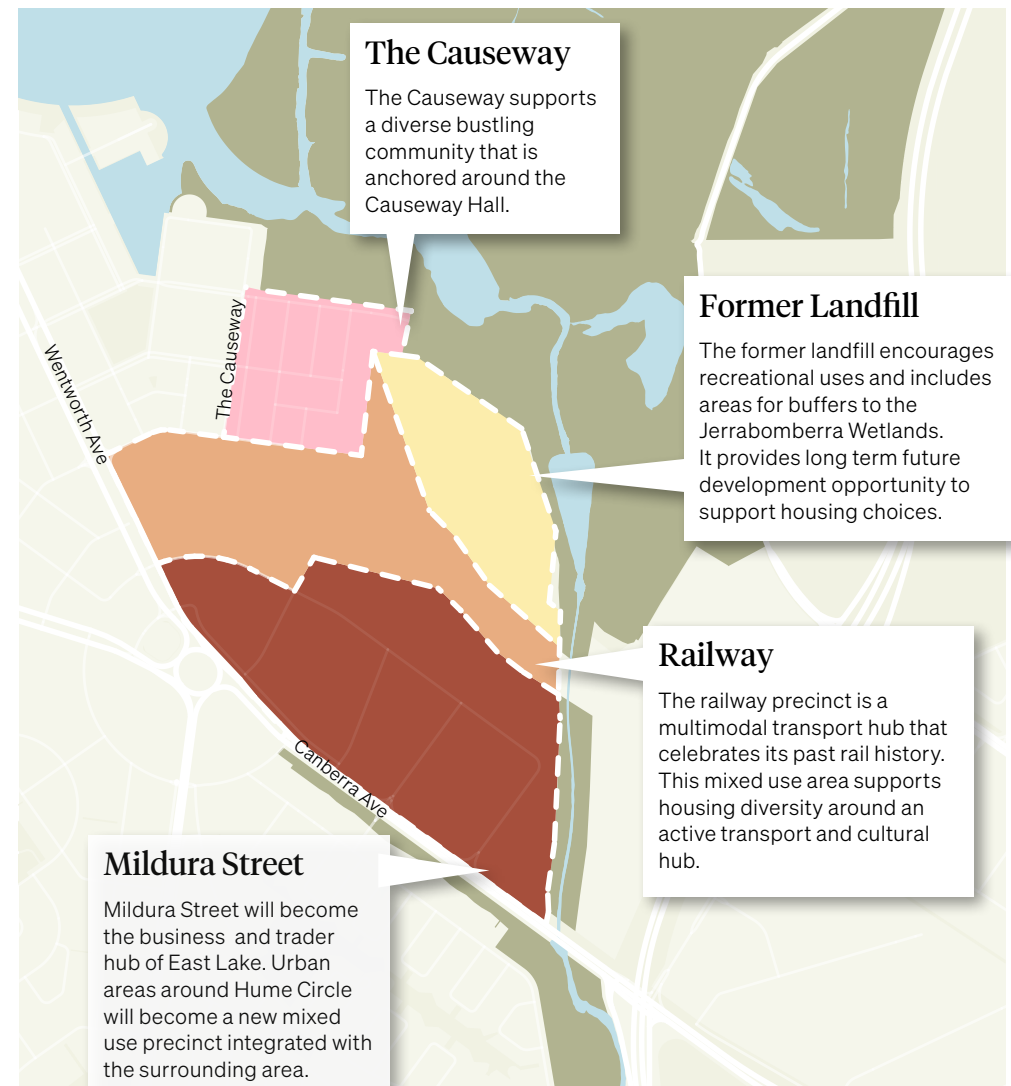
The project establishes an urban design concept and implementation framework that details how future development of East Lake will be directed to support and safeguard the principles.

This document is both visionary and realistic; it is supported by analysis which is specific and meaningful, to guide the successful realisation of a sustainable East Lake community and a destination which becomes much loved for all of Canberra.

The ACT Government recognises the existing residents of East Lake, including public housing tenants. The ACT Government will continue to work with public housing tenants on the impacts of re-development.

East Lake will be a celebration of its history, people, the environment and its special connection to the surrounding Jerrabomberra Wetlands.

## Character Areas of Future East Lake



# Executive Summary

## Urban Design Concept

The urban design concept for East Lake is led by the community. It will be focused on continuing Ngunnawal cultural guidance and interpretation.

Three themes shared through cultural guidance are interwoven:

Wiinyu: Sun element  
Dhawura: Land element  
Ngadjung: Water element

These guiding elements allow for a recalibration of the making of cities, improving our urban environment and creating reimagined places with a deeper meaning to all who live, work, visit and pass through.

### Key

**Water** **Jerrabomberra Wetlands**

**Character Places – Precincts**

Causeway Railway

Former Landfill Mildura Street

**Transport – Rail & Bus**

Rail

Rapid Network, such as light rail – Existing

Rapid Network, such as light rail – Future

**Connections**

Future possible vehicle connections

Long-term opportunities for new connections over time. There are many ways these may be interpreted such as the design of buildings, or as a series of streets, pedestrian connections, visual links and/or landscape or interpreted through public art. Further consultation with leaseholders is required.

Edge streets provide a public edge to public spaces and provide a buffer for bushfire asset protection requirements

**Green Network**

Includes:

- Avenues – formal green network
- Parks – canopy continuity
- Community spaces
- Dog Park
- Informal recreation, subject to rehabilitation and possible future potential development
- Plazas – urban space and hubs
- Informal recreation opportunities such as trails within regenerated landscape appropriate to the wetland interface
- Recreation opportunities eg: outdoor play or future natural amphitheatre
- Long-term opportunities for new green spaces and green network connections. Further consultation with leaseholders is required.
- New green spaces to be designed and delivered with future development will also provide recreational opportunities for the broader East Lake community

**Blue Network**

Water movement to Wetlands with Water Sensitive Urban Design (WSUD) creates environmental buffers

Water Sensitive Urban Design (WSUD) under street or structure

Street design focuses on natural water flows, filtration and landscape with canopy supporting biodiversity corridors and water quality entering the Wetlands.

**Active Travel**

Principal routes and Main routes

Local routes beyond

Active Travel strategy promotes cycling and other active movement throughout East Lake. Extensions of Principal and Main routes will connect into new community links on new streets and through new open spaces for moving safely within and around East Lake and beyond

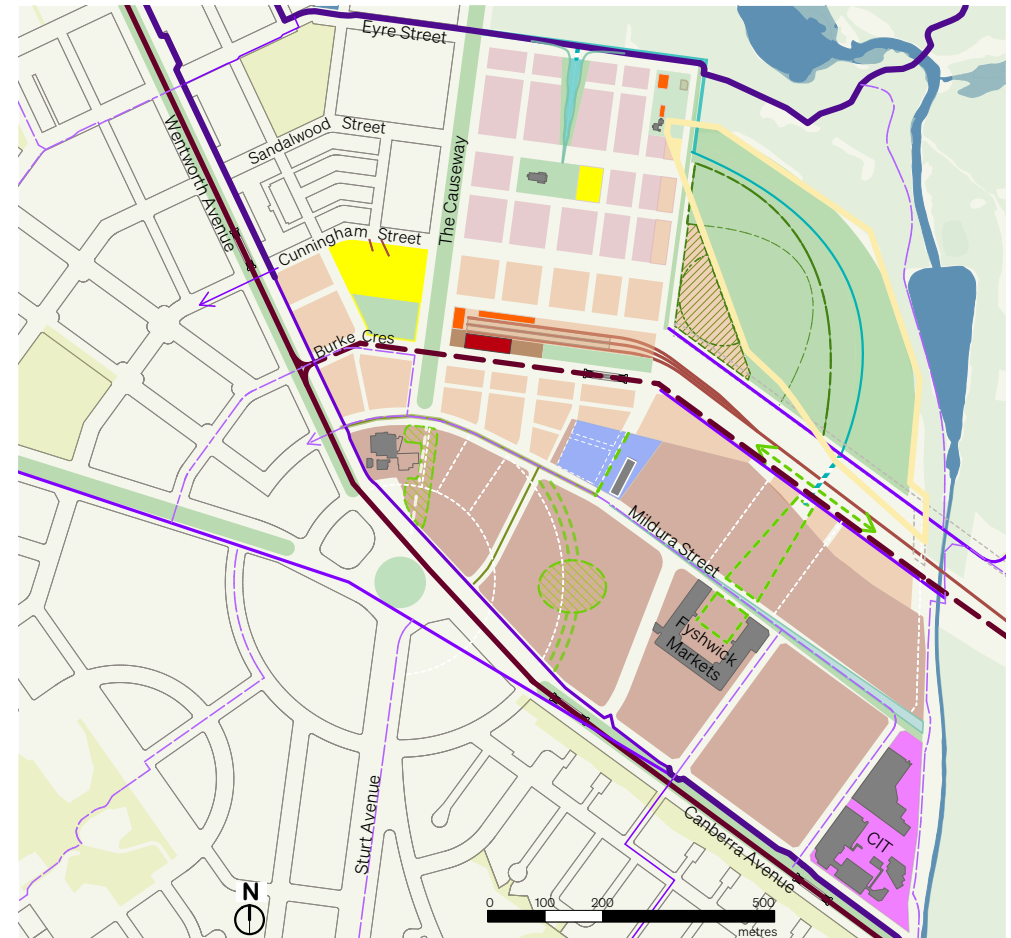
Fundamental to this is the focus on high quality public realm and open spaces; streets prioritising pedestrians and connections; supporting the community with high quality facilities; sustainability; and the legacy of the Griffins' Plans for the national capital.

The urban design concept is expressed through:

- Ngunnawal Story of Place
- Structural Elements - themes
- Green Network
- Blue Network
- Street Structure
- Transport Framework
- Active Travel Structure
- Community Facilities

The urban design concept reflects key design principles established through consultation with communities within and beyond East Lake.

### Urban Design Concept Overview



**Community Facilities**

Public building – Transport hub

Cultural/Community – Rail Museum, heritage, Wetland Visitor & Cultural centre

Education – early childhood and care; primary K-6

Education – CIT – future innovation precinct

Community uses and associated spaces, supporting services. Further consultation with leaseholders is required.

# 01 Project Understanding

# Introduction

## East Lake Place Planning Project

“The primary objective of this project is to finalise the planning for the East Lake precinct in collaboration with the community and key stakeholders to guide future urban renewal and regeneration, land release, housing, sustainable development and infrastructure.”

– Environment, Planning and Sustainable Development Directorate, 2022

The ACT Government Environment Planning and Sustainable Development Directorate (EPSDD) is responsible for delivering planning and urban renewal policies, programs and projects beyond the city renewal precinct that aim to improve the liveability of our city.

The East Lake urban renewal precinct in Canberra's Inner South is identified in ACT planning and sustainable development policies for urban intensification and regeneration. This is based on the strategic location of this area; proximity to transport and services; existing land uses and infrastructure.

Since 2004 EPSDD has undertaken a range of preliminary planning and site investigation studies, including stakeholder and community engagement activities. These studies have identified a range of issues and opportunities, including land

management, planning, housing, remediation, infrastructure and other works required to facilitate future changes.

The East Lake place planning project is now positioned for finalising the planning to guide the future of this strategic location in collaboration with stakeholders and the community.

A team of specialists have been working with the ACT Government, key stakeholders and the community, respecting Ngunnawal tangible and intangible cultural values to develop this place plan.

This place plan is a stakeholder and community-led place proposition that captures the identity, character and values of the East Lake precinct within its context and establishes the key design principles to guide future planning, design and renewal.

### **The East Lake place plan considers ACT Government objectives that can be progressed through the implementation of the place plan as follows:**

- Creating great places for people to connect, make, create, learn, live and move
- Responding to cultural and historic heritage values of the area
- Collaborating with residents, businesses, organisations, land owners and managers to enable them to contribute to shaping the area
- Encouraging a diverse mix of land uses
- Planning for a mix of housing types and densities
- Recognising the Canberra Institute of Technology (CIT) as a skills and training leader with strategic industry, business and trade sector connections, including opportunities to further connect to the ACT's innovation industries
- Facilitating the transition towards sustainability and resilience
- Delivering on the commitment for urban renewal in the East Lake precinct to be well integrated with the Jerrabomberra Wetlands Nature Reserve
- Guiding place making and people-focused urban design
- Capturing information for ACT Government to facilitate land supply and release of suitable areas to deliver Indicative Land Release Program (ILRP)
- Planning for future interstate passenger rail requirements and improving connections with ACT's transport network
- Planning to increase the visibility of Ngunnawal culture, heritage, values and aspirations through incorporating shared facilities for cultural, economic and interpretive opportunities.

# What is a Place Plan?

## What is a Place Plan?

Place plans provide a framework to help the ACT Government work in partnership with the community to realise a shared vision for the project area.

Developments and neighbourhoods shaped by the principles of placemaking not only succeed on a practical level but can increase quality of life, provide a sense of belonging and have emotional resonance (City Renewal Authority, Great Place Guide 2020). This East Lake Place Plan will identify what is special about the area and provide planning guidance for future development, open spaces and community uses as the area changes over time.



CRA Great Place Guide 2020



Fyshwick Fresh Food Markets, Canberra

## Understanding Place Planning

Place plans articulate the character of an area, its history, heritage and natural assets and its aspirations economically, environmentally, socially, culturally and aesthetically.

A successful place needs to offer four qualities: it should be accessible; it should be comfortable and have a good image; people should be able to engage in an array of activities; and it should be sociable. With these characteristics in mind, the possibilities are endless as to what type of a place can be successful, whether it is a street, waterfront, playground, market or park (Project for Public Spaces, 2016).

East Lake is identified in the Inner South district strategy as an area of future change. The collaboration with community and stakeholders on the place plan will inform these proposed changes.

## How will the East Lake Place Plan Guide Renewal?

- Inform technical assessments and a Planning and Response Report, which may include transport and environmental considerations
- Implement the strategic directions set out in the Inner South District Strategy
- Suggest possible land use changes in the area
- Identify upgrades to the public realm and opportunities for privately-leased sites
- Develop a strategy to implement community and stakeholder led ideas in short, medium and long-term initiatives
- Celebrate the thriving living culture of Ngunnawal Country and provide principles to guide a great place where Canberrans will love to live, work and play



Jerrabomberra Wetlands Nature Reserve, Canberra

# Policy and Key Documents

## ACT Planning Strategy



Strategic vision for planning in the ACT that provides a framework for a range of actions, supporting sustainable urban growth.

## Municipal Infrastructure Standard



Utilising the AusSpec document framework allowing for design consistency across all government jurisdictions.

## ACT Transport Strategy



ACT Transport Strategy helps set the scene and vision for a liveable and well connected city.

## Wellbeing Framework



Informed by extensive community consultation, this framework provides high level wellbeing indicator outcomes for Canberra.

## ACT Climate Change Strategy



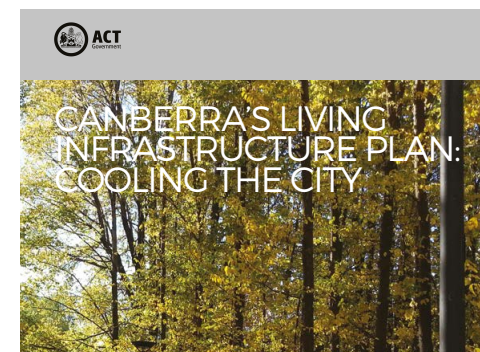
Preparing for climate change by achieving reduced emission targets set by the ACT for 2025.

## ACT Housing Strategy



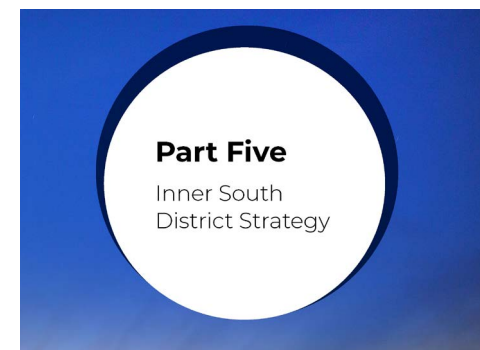
This strategy provides a roadmap for housing in the ACT for the next decade. It is based around five goals that focus improvements in the housing market.

## Living Infrastructure Plan



Aligned with ACT Planning Strategy's direction to integrate living infrastructure and sustainable design, making Canberra a resilient city.

## Inner South District Strategy



Putting the themes and directions from the ACT Planning Strategy into a more localised context.






# Introduction

## Statutory Planning and Policies for East Lake

### ACT Planning System Review and Reform Project

In the 15 years since the last major review of the planning system, the long-term aspirations for Canberra have evolved to reflect the importance of adapting to climate change, delivering important infrastructure for our growing population and providing greater housing choice and accessibility. Under the new planning system, the existing structure plans, concept plans and precinct codes that sit within the Territory Plan are proposed to be refined and combined into new district strategies. The district strategies will set out specific planning requirements applying to a district where tailored policies are required to deliver the desired development outcomes.

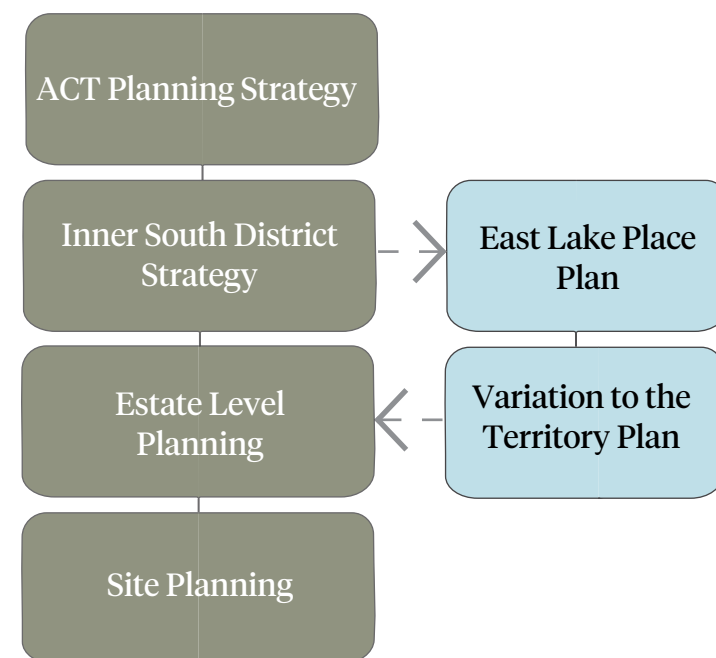
District Strategies are provided in the new ACT Planning system and are guided by 5 big drivers that inform the specific directions and initiatives to be delivered in each district. In the Inner South District Strategy, East Lake is identified as an 'area of change'.

5 Big Drivers	Directions for Inner South
 Blue-green network	Strengthen the liveable blue-green network primary and secondary connections including around Lake Burley Griffin, Captain Cook Crescent, Flinders Way and Telopea Park.  Develop appropriate green space buffers and other measures to limit impact of future development at East Lake and Dairy Road on the Jerrabomberra Wetlands.
 Economic access and opportunity across the city	Retain, protect and support capacity for industrial and urban services uses in the ACT's premier enterprise precinct of Fyshwick and avoid conflicting uses.  Support expansion of West Deakin as an employment hub building on existing health specialisation and proximity to future light rail.
 Strategic movement to support city growth	Plan for and deliver light rail from the City Centre to Woden.  Investigate the opportunity for a multimodal hub around Canberra Railway Station.  Retain function and accessibility of important freight routes in and around Fyshwick and through the District.
 Sustainable neighbourhoods	Deliver a mix of housing types, social housing, connectivity to transport including light rail in urban renewal precincts while integrating and protecting the environment with East Lake being a sustainable neighbourhoods exemplar.
 Inclusive centres and communities	Deliver new community infrastructure to meet district demand for facilities.

### ACT Planning and Policies

The Planning Strategy is the key strategic planning document in the Territory. District strategies fill a disconnect between city-wide strategic planning and the detailed, site-specific Territory Plan.

The place plan sits outside of the statutory framework but will guide a variation to the Territory Plan making sure that community views inform decision making. Community participation is a fundamental element of a good planning system.



# Project History

## Project Background



2007 Artist's Impression

### 2007 East Lake Urban Renewal – Draft Planning Report & Consultation

Following the release of the 2007 East Lake Urban Renewal Draft Planning Report, the community engagement documented the desire to develop a sustainable community with housing diversity which was well served by public transport. It was important to the community that the development ensured the protection and conservation of the Jerrabomberra Wetlands.

**“The vision for East Lake is to become a lively, high-density urban community providing an Australian showcase of sustainable development.” - 2007 Draft Planning report and consultation**

### 2010 East Lake Urban Renewal Project and Consultation

The preferred design taken to community in the 2010 East Lake Urban Renewal Project included higher intensity residential corridors along major roads and facing open spaces, a school, green streets, a Mildura Street 'town centre' and a relocated railway line and station, as well as sensitive buffer to the wetlands. The scheme showed 45% of the dwellings in East Lake as compact individual blocks to meet the government target at the time of 4000 dwellings. The community generally supported the preferred development option but also queried the use of green streets as open spaces and welcomed the opportunity for ongoing engagement and dialogue with the government.



2010 Preferred Design



ACT Planning Strategy

### ACT Planning Strategy (2012) & Consultation

The ACT Planning Strategy (2012), which was the result of extensive consultation, documented the strategy to create a more compact, efficient city by focusing urban intensification. One of the goals was to continue the development of Kingston Foreshore and prioritise development of East Lake to establish an exemplary sustainable development.

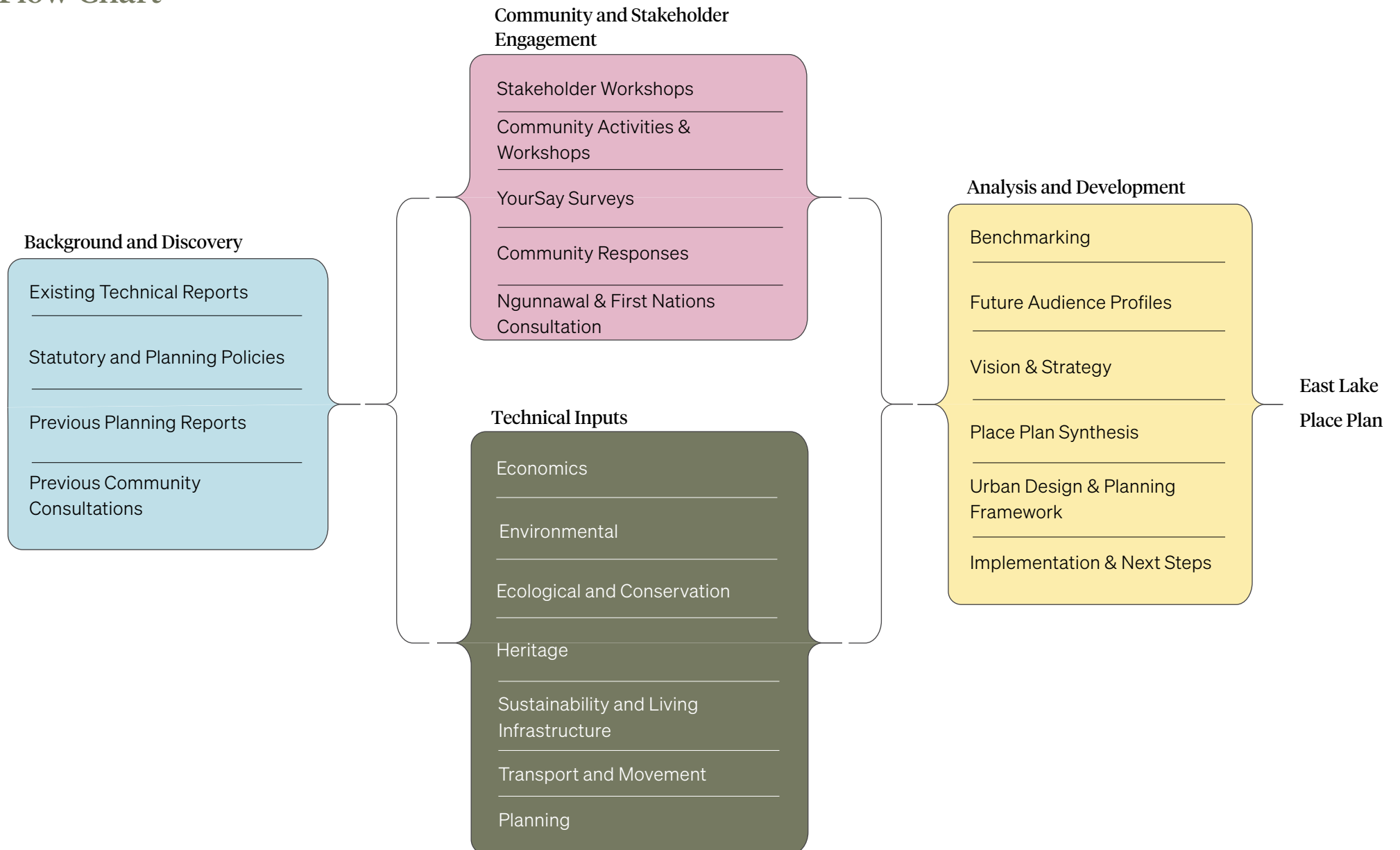
Rapid public transport and active travel networks were identified as critical in connecting East Lake to greater Canberra.

Continued investment in cycle and pedestrian routes for new developments at Gungahlin, Molonglo Valley and East Lake was prioritised.

It was also noted that education infrastructure would be required in the new residential areas of urban intensification such as East Lake.

# Project Methodology

## Flow Chart



# East Lake Place Plan Timeline



## 02 Understanding People

## People of East Lake Overview

The evolution of East Lake will be underpinned by an understanding of those who live, work and visit in the area.

Ngunnawal people have been living on this land for tens of thousands of years; they were the first people to walk this land, the first people to speak on this land, the first people to manage and care for Country.

As East Lake experiences residential and worker population growth, the challenge of achieving sustainable development will be significant. Long-term investment will need to balance the Jerrabomberra Wetlands Nature Reserve's biodiversity whilst developing housing and public infrastructure to facilitate a dynamic and innovative place to work, play, raise a family and foster a social community.

Through the background analysis, community consultation and discussions with businesses and traders in East Lake, there are audience typologies that exist or are emerging and within these categories exist communities with different wants and needs.



Fyshwick Fresh Food Markets, Canberra

# People of East Lake Residents

## Causeway Residents



The Causeway Residents have lived in the area either for a long time or are recent arrivals, yet all with strong ties to the community and history of the area. Residents enjoy living there but wish to see community facilities and infrastructure restored after a period of decline. They would like a budget friendly supermarket and easily accessible childcare facilities in the area. They are passionate about the history of the The Causeway and feel it should be celebrated, especially Causeway Hall.

## Nearby Neighbours



Families, retirees and professionals live in the surrounding areas of Kingston Foreshore, Narrabundah and Griffith. Many work from home while others commute to other areas of Canberra. These nearby residents want continued access to a high-quality public realm to enjoy the green recreational spaces in their spare time.

# People of East Lake Residents

## Young Progressives



Young Progressives' high level of education and social awareness means they have a strong understanding of human impact on the planet. They pursue ethical products, places and experiences. They have passionate views on what a sustainable future of their city should look like – engaging civically and socially if given the opportunity.

## Established Lifestyles



Established Lifestyles have lived in the area for a while and want rich and diverse places to relax, either through volunteering at the wetlands or enjoying the area's natural beauty with family and friends. With Canberra's empty-nester and pre-retiree population increasing, this group will have increasing influence as they look to preserve the established character and history of the area.

# People of East Lake Workers

## Artisanal Traders



Continuing the area's history of light industry and manufacture, Artisanal Traders produce carefully crafted furniture, food and crafts in the area. Their output – from Three Mills Bakery to Thor's Hammer – feeds directly into the personality and community of the area, forming a rich creative backbone. Artisanal Traders will be interested in promoting a new vision for East Lake, making it a destination worthy of visiting for its own sake, that will be positive for their business and work life.

## Everyday Retail and Services



Everyday Retail and Services provide local and nearby residents with convenient offers to enhance their day-to-day experiences. From hairdressers to cafés and doctor's surgeries to takeaway shops, these are the unsung heroes of the area. Everyday Retail and Services want consistent trade and connection to the community they serve.

# People of East Lake Workers

## Volunteers



Volunteers appreciate the existing history and community values of the area and volunteer their time at the Salvos, Canberra Railway Museum, Canberra City Farm, the Women's Shed inside Thor's Hammer and the Jerrabomberra Wetlands Nature Reserve. They want to see the stories of East Lake's past incorporated into the future community.

## Knowledge Workers



Knowledge Workers are dynamic, high-level white collar workers across broad fields, including public administration and scientific and technical services. These knowledge-based professionals unwind after work at Capital Brewing Company or Joe's Bar. Workers often have an interest in the new apartment developments in the area and look forward to an increase in activation and growth of East Lake.

# People of East Lake Visitors

## Destination Seekers



Destination Seekers visit Fyshwick Fresh Food Markets for produce, explore the artisanal goods at Three Mills Bakery or undertake a weekend class at Thor's Hammer. They seek destinations that are family friendly such as the Canberra Railway Museum, Canberra City Farm and Jerrabomberra Wetlands Nature Reserve. Destination Seekers want to see the area become even more lively with local events, festivals and cultural activities.

## CIT Students



Students visit throughout the week to study at the nearby Canberra Institute of Technology. With some travelling from interstate, they would benefit from investment in diverse housing and a nearby accommodation offer. CIT Students would like to have more reasons to stay in the area, particularly to unwind during lunch breaks or after class. Students from local colleges and high schools also visit East Lake for casual work and to participate and share in all East Lake has to offer.

# People of East Lake Visitors

## Active Educators



Active Educators visit the Jerrabomberra Wetlands Nature Reserve as part of their primary, secondary or tertiary education. Exploring Ngunnawal and First Nations and colonial histories of the site or the science of sustainability, these educators guide visitors to undertake discovery trails and identify resident critters. Active Educators will be concerned if their visits and the Jerrabomberra Wetlands themselves are not protected.

## Natural Explorers



Attracted by East Lake's scale and the natural beauty of the wetlands, Natural Explorers visit the area during their recreational time. The quiet trails throughout the area encourage visitors to get outside, either for active fitness pursuits or birdwatching. Natural Explorers will be concerned about the human impact if their active enjoyment of the area is not preserved and promoted.

# Community Engagement Methodology

## Engagement Approach

Through July and August 2022 the first stage of community engagement included a variety of events and activities to involve stakeholders and the community to capture place identity, character and values to inform the place plan.

This collaborative approach generated an awareness of the project, and helped set the strategic vision, planning objectives, and urban design concept for future changes to the area.

At the heart of the engagement process was the ambition to understand the cultural and historic values of the area, including the memories and stories of the Ngunnawal people and their Connection to Country to aid the development of the draft place plan.

During the second stage of consultation from 30 March to 18 May 2023 the community were invited to provide feedback on the draft East Lake Place Plan. Key issues and themes arose from feedback gathered during this stage which has informed this Place Plan.

## Goals of Engagement

The consultation sought to raise awareness and create an understanding of planning objectives in the East Lake area, and the purpose and role of the East Lake Place Plan in delivering these objectives

- seek community's knowledge and aspirations for East Lake and ensure a wide range of stakeholder and community views are heard
- through the delivery of engagement activities, build connections with identified past and current community members and stakeholders to ensure the contribution of their ideas, their knowledge and their understanding of East Lake
- ensure the community is empowered and understand that they are a part of the process
- provide community with opportunity for exchange of knowledge through multiple channels and platforms
- use community feedback to finalise the place plan and guide planning changes and urban renewal activities in East Lake.

# 40,000+

We reached more than 40,000 people through social media

# 20

We presented at 2 community council public meetings and hosted 2 workshops, 9 pop up stalls, 6 collaborative workshops, and a Causeway drop in session

# 254

We received 136 community surveys in stage 1 and 118 contributions in stage 2 via YourSay during the engagement period

# 5,926

We reached 5,926 people via YourSay during the second engagement period

# 14,500+

We delivered more than 14,500 postcards to residents, businesses, and public buildings in Inner South Canberra

# 240+

We spoke to more than 240 businesses in and surrounding the project area

# 1,700+

The draft place plan was downloaded over 1,700 times via YourSay during the second engagement period

# 685+

We received feedback from more than 685 individuals over the two engagement periods

# Community Engagement

## Stage 1 & 2

### Activities & Events

#### YourSay

The ACT Government YourSay website, features an East Lake Place Plan section which explains the project and how to engage with it. During the engagement periods the website had online surveys for community members and traders, a photo wall for contributions from the community, listed all the face-to-face activities that were to take place and hosted a comment board where people could post their contributions. We reached 5,926 people via YourSay during the second engagement period and the draft place plan was downloaded 1,711 times. YourSay also allows people to register to stay up to date.

#### Postcards

More than 6,500 postcards introducing the project and directing people to the YourSay website were delivered in the area and to community facilities, schools, cafés and restaurants in the Inner South during the first engagement period. More than 8,000 postcards were delivered during the second engagement period to inform people about the draft place plan and let them know how to give feedback.

#### Community Presentations

A project presentation to the Inner South Canberra Community Council (ISCCC) informed members and attendees of the project goals and how to participate in the project during the first consultation period. A follow up presentation updated the ISCCC and informed them about the engagement process for the draft place plan.

#### Social Media Posts

Social media posts on the ACT Government, EPSDD, the ACT Parks and Conservation Service and Jerrabomberra Wetlands Facebook pages directed people to YourSay and alerted the community to events.

#### Community & Traders Surveys

136 online surveys were completed by members of the community capturing their knowledge of the area and their visions for its future during the first engagement period. 185 individuals contributed feedback during the second engagement period.

43 online trader surveys were completed by traders in and around East Lake.

#### Trader Door to Door Visits

The engagement team visited over 240 businesses within the East Lake project site and the surrounding area to let them know about the project and to undertake a trader survey with them or direct them to the survey online for them to complete in their own time.

#### Pop-Up Stalls

Nine pop-up stalls were hosted in multiple areas within and around the project area over the two engagement periods. Locations included the Kingston Arts Precinct, Kingston Foreshore, CIT, Griffith Shops, Jerrabomberra Wetlands Nature Reserve and Mildura Street in Fyshwick.

#### Community Event

The community demonstrated how passionate they are about the Jerrabomberra Wetlands at the final community event of the first engagement period. Over 90 people attended and participated in activities which were co-hosted with the Woodlands and Wetlands Trust including a Connecting with Country Walk.

#### Walkshops

Two walkshops around the project area for the community were hosted by the project team. The project team also visited the Canberra Railway Museum to meet with volunteers to better understand operational requirements.

#### Stakeholder Workshops

Six stakeholder workshop sessions were held at the Eastlake Football Club in Griffith to understand the particular concerns, ideas and visions of identified stakeholder groups during the first stage of engagement.

#### Drop-In Sessions and Meetings

A drop-in session was held at The Causeway Hall in Kingston for The Causeway residents. The project team met with Causeway residents throughout both engagement periods.

# Community Engagement Stage 1 & 2 Activities & Events

## Jerrabomberra Wetlands Community Event ↓

This community event, co-hosted with the Woodlands and Wetlands Trust in August 2022, was enjoyed by people of all ages.



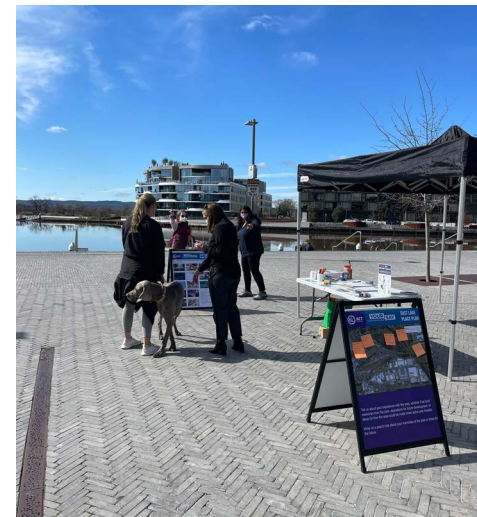
## Walkshop ↑

Walkshops around East Lake in July 2022 gave members of the community the opportunity to share local insights, stories and ideas for the future.



## Jerrabomberra Wetlands Pop Up Stall ↑

Pop up stalls at the Wetlands during both engagement stages connected with community.



## Kingston Foreshore & Kingston Arts Precinct ↑

Pop-up stalls adjacent to East Lake in the Foreshore area engaged with community during both engagement stages.



## External Stakeholder Workshop ↑

Engagement with the community and identified stakeholders was important to the development of the place plan.



## Mildura Street ↑

Pop-up stall on Mildura Street engaged with the community who often visit East Lake.



## CIT ↑

Pop-up stall at CIT Fyshwick engaged with staff and students in August 2022 .

# Community Engagement

## Stage 1 - Key Learnings

Feedback from the community and stakeholder engagement during the Stage 1 engagement period was individually analysed. The following key learnings were gathered through the YourSay community member and trader surveys, pop up stalls, stakeholder workshops, walkshops, community event and a drop-in session.

Visit [yoursayconversations.act.gov.au](https://yoursayconversations.act.gov.au) to read the Stage 1 East Lake Listening Report and stay up to date with the project.

We asked businesses and traders what they value most about the area ↓

Accessible and Central Location

We asked the community to vote on their favourite place to visit and a place that needs improving in East Lake ↓

### Top Voted Favourite Place



Fyshwick Fresh Food Markets

### Top Voted Place To Improve



Railway Station

### Highly valued by Community



Jerrabomberra Wetlands Nature Reserve

## Top Voted Future Ideas



Cultural Trails



Pedestrian and Bike Paths



Ecological Corridor



Transport Hub



Enhanced Heritage



Community Facilities

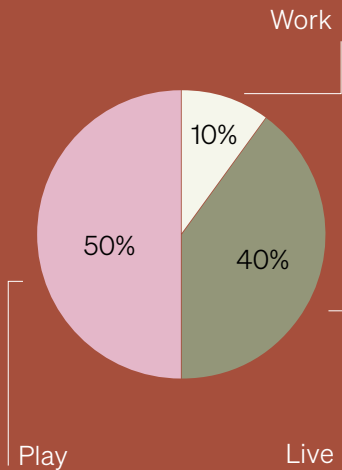


Railway Museum & Hub



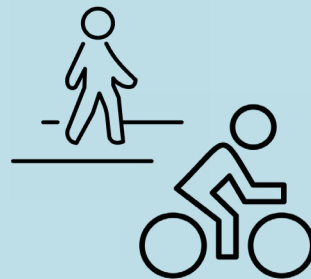
New Playground and Park

### Connection to East Lake



↑ We asked the community about what connects them to East Lake.

### Most Popular Request



Improve Active Travel and Public Transport

↑ We frequently heard that active travel and public transport connections need to be improved in and around East Lake

↑ We asked the community to tell us what they value most about East Lake

↑ We asked community what they would like to see included in the future of East Lake

# Community Engagement

## Stage 2 - Key Learnings

The surveys and pop-up stall activities held throughout the Stage 2 engagement period sought responses to questions on the draft place plan's vision, nine place principles and key proposals for East Lake.

We asked people to rank the key proposals in the draft place plan. The top ranked proposal was the transport hub with a mix of land uses, closely followed by improved streets and public spaces and diverse housing choices.

Visit [yoursayconversations.act.gov.au](https://yoursayconversations.act.gov.au) to read the Stage 2 East Lake Listening Report and stay up to date with the project.

80%

of individuals agreed with the draft plan's key proposals

92%

of respondents agree to one or more place plan principle

*"It's good to read that a mixture of housing is proposed, and I am really pleased to see the Causeway Community Hall is set to be looked after."*

– Community member

### Key Proposals Ranked by Importance

1. Transport Hub with a mix of land uses



2. Improved Streets and Public Spaces



3. Diverse Housing Choices



4. New Recreational Opportunities



5. Improved Active Travel Connections



6. New Jerrabomberra Wetlands Visitor Information Centre



7. Relocate Railway Museum to Transport Hub

