

Compulsory Third Party Insurance Public Observer Code of Conduct

This Citizens' Jury is an opportunity for 50 randomly selected citizens from the ACT to take the time to consider information, hear firsthand from experts, and explore the question

"What should be the objectives of an improved CTP scheme be to best balance the interests of all road users?"

If you are not a member of the Jury, then you are an Observer.

democracyCo welcomes Observers to the Jury, but needs to manage the process so that the work of the Jury is not disrupted. We ask you to maintain a respectful standard of behavior and only get involved if or when invited to by the facilitator. Note that some sessions will be for Jurors only, and you will be asked to leave.

As a registered Observer please comply with the following guidelines:

- Come along 10 minutes before the specified start times and sign-in at the door. You will need
 to provide photo ID to confirm your registration on arrival. Note that the length of jury sessions
 will be flexible around the needs of the Jury. The Jury ultimately has control of the agenda
 and activities.
- 2. Once you are in the room please stay until there is a break. People coming and going is surprisingly disruptive.
- 3. We ask that all observers maintain a standard of behavior that does not disrupt the work of the Jury.
- 4. Please be understanding if the agenda timings are not exact: if the jurors want to continue a discussion, then we will let that happen (as they 'own' the process).
- 5. We offer a chance for your contributions through written comment cards which are posted for the jurors to consider in the breaks.
- 6. Lead facilitator, Emily Jenke will advise the Jury who is in the room at the start of each open session. If you have a formal interest in proceedings (interest group, government role, community group) we ask that you declare this so we can share this with the Jury.
- 7. Please note that video recording and photography is occurring and by attending you understand you may end up in images used to explain the process.
- 8. You are not permitted to take photos, videos or audio of Jury proceedings. This is because some jurors have asked that they are not identified.
- 9. Catering and refreshments are not provided for Observers who registered from the public call.
- 10. Seating for observers will be in a specific area.
- 11. democracyCo reserve the right to ask observers to leave at the request of the Jury, or if disruption occurs.
- 12. Please set your phone to silent during Jury sessions.

You will be supported in your attendance at the Jury meeting by one of the democracyCo staff (identified upon your arrival). Please direct all questions to them.



You will receive and introductory briefing about citizens juries and the work of this jury in particular when you arrive, to assist you in contextualizing what you see the Jury's work on that day.

We hope you enjoy observing the Jury at work. If you have any questions between sessions please contact Emma Lawson on 0421098355.

Name:		
Date:		
I agree to the Observe	er's code of conduct.	