



ACT
Government

CALWELL GROUP CENTRE MASTER PLAN

Community Engagement Report - Stage 2

SEPTEMBER 2016





Environment and Planning Directorate

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Telephone: 02 6207 1923

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"THE CALWELL GROUP CENTRE
IS AN ACTIVE CENTRE WITH A
MIX OF SHOPS AND SERVICES
TO PROVIDE FOR THE LOCAL
COMMUNITY."



EXECUTIVE SUMMARY

THE ACT GOVERNMENT HAS COMPLETED A MASTER PLAN FOR THE CALWELL GROUP CENTRE (THE CENTRE). THE CALWELL GROUP CENTRE MASTER PLAN (THE MASTER PLAN) SETS OUT A VISION, PLANNING PRINCIPLES, SPATIAL FRAMEWORK, PLANNING STRATEGIES AND POLICIES TO GUIDE GROWTH AND DEVELOPMENT IN THE CENTRE INTO THE FUTURE.

The master plan aims to provide strategies to guide the future development and character of the centre. The master plan has been prepared in response to actions outlined in the ACT Planning Strategy (2012). This includes providing opportunities for urban intensification in and around the centre, ensuring the unique character of the centre is retained and to reinforce its role, with access to a range of facilities, services and opportunities for social interaction.

Stage 1 community engagement for the master plan was undertaken between May and July 2015. Feedback from the community, together with background studies and input from private stakeholders and ACT Government agencies, informed the development of the draft master plan. A report on the key findings of the Stage 1 consultation can be viewed at:

www.planning.act.gov.au

Stage 2 engagement on the draft master plan was undertaken between March and April 2016 to seek feedback from the community. The feedback was used to develop the final master plan.

Feedback from the second stage of community engagement was gathered through a range of activities including the use of information displays, feedback forms, two 'meet the planners' sessions, individual written/emailed submissions, meetings with community groups, individual stakeholders, a school workshop and government interagency meetings. This report documents the key findings of these activities.

Key messages from the Stage 2 community engagement included:

- » strong support for an enhanced public domain and play space to the south-east of the centre next to active areas including cafes
- » strong support for improvements to landscaping including shade trees and seating
- » strong support for improvements to pedestrian and cyclist connections to and within the centre
- » strong support for active frontages in the centre including cafes and restaurants spilling out into public areas,
- » support for higher building heights in some areas to integrate residential development into the centre, however some concerns for buildings up to 6 storeys, and
- » support for retaining convenient car parking close to shops and services.

Community engagement will also be undertaken on any changes to the Territory Plan through a separate consultation process.

“HIGH LEVEL OF SUPPORT TO PROVIDE OPPORTUNITIES FOR ACTIVE SHOP FRONTS TO GENERATE VIBRANCY AND IMPROVE SAFETY AND SECURITY...”

Map 1: Calwell Study Area



PLACES

- 1 Calwell Group Centre
- 2 Calwell Aged Care
- 3 Alliance Church
- 4 Anglican Church

- 5 Calwell Club
- 6 Tuggeranong Homestead
- 7 Cottage Grove Residential
- 8 Calwell District Playing Fields

ROADS

- 9 Johnson Drive
- 10 Were Street
- 11 Webber Crescent

INTRODUCTION

THE ACT GOVERNMENT HAS PREPARED A MASTER PLAN FOR THE CALWELL GROUP CENTRE (THE CENTRE) TO PROVIDE A NEW VISION, PLANNING FRAMEWORK, PLANNING PRINCIPLES AND PLANNING STRATEGIES. THE CALWELL GROUP CENTRE MASTER PLAN (THE MASTER PLAN) IS THE RESULT OF EXTENSIVE COMMUNITY AND STAKEHOLDER ENGAGEMENT AND HAS BEEN INFORMED BY BACKGROUND STUDIES AND ANALYSIS. THE MASTER PLAN OUTLINES STRATEGIES AND MAKES RECOMMENDATIONS WITH THE AIM TO PROVIDE AN INTEGRATED AND COMMUNITY SUPPORTED VISION FOR THE CENTRE.

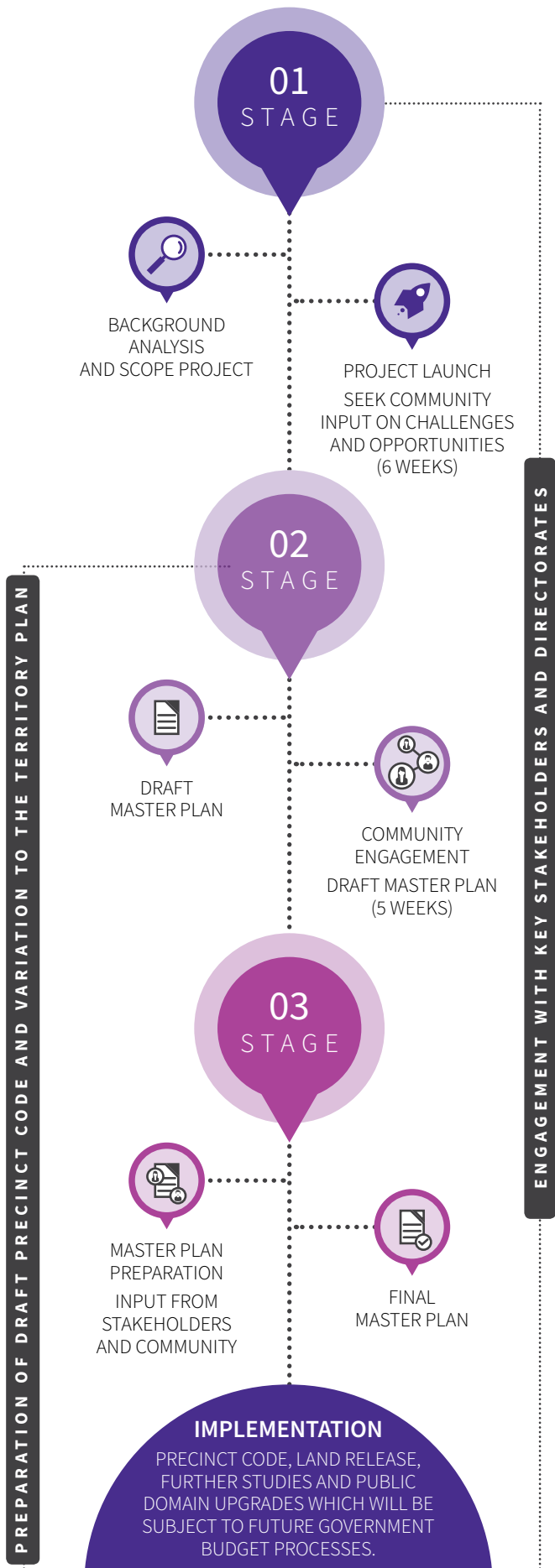
In 2012, key strategic planning documents for the ACT were introduced, including the ACT Planning Strategy, Transport for Canberra and AP2: A New Climate Change Strategy and Action Plan for the ACT. The ACT Planning Strategy encourages a more compact city by focusing urban intensification in town centres, around group centres and along major public transport routes.

The master plan study area is shown in **Map 1**.

The master plan sets out a vision, planning principles, spatial framework and planning strategies to guide growth and development in the centre in the future, depending on the progress of development and budget constraints. The process used to prepare the master plan is outlined in **Figure 1**.

A master plan outlines how a particular area could develop into the future. It is a long-term plan that sets out objectives and strategies to manage development and change over time. Community engagement forms an important part of the research and helps identify what is important about a place and how its character and quality can be conserved, improved and enhanced.

Figure 1: Master Plan and community engagement process



During the development of this master plan, two stages of community engagement were undertaken. The first stage of engagement, identified the issues, challenges and opportunities. The second stage of engagement responded to the draft master plan, as shown in **Figure 1**. This engagement report presents the findings from Stage 2 engagement for the Calwell group centre master plan. It summarises the activities undertaken and the key outcomes that were used to inform the development of the master plan.

COMMUNITY ENGAGEMENT APPROACH

The community engagement process for the master plan aimed to inform, consult and involve key stakeholders and the community at important stages of the planning process.

The master plan project team engaged with businesses, building owners and lessees, community groups and residents to ensure concerns and aspirations were understood for the development of the master plan. Consultation provided the community with an opportunity to meet with planners face-to-face at both stages of the master plan development to discuss issues and ideas and respond to the planning proposals in the draft master plan. While all feedback was considered, it should be noted that consensus could not always be achieved and not every comment could be accommodated within the master plan.

All consultation activities reflect the ACT Government's policies and guidelines on community engagement. Please refer to www.planning.act.gov.au for information on our approach to engagement.

COMMUNITY ENGAGEMENT OBJECTIVES

The objectives of community engagement on the master plan:

- » Gather information from the community to inform the preparation of the master plan.
- » Receive feedback on the draft master plan about the issues of interest for consideration in the master plan.
- » Inform the public about the master planning process and what a master plan can and cannot do.
- » Inform the public about how the master plan will implement key ACT Government policies, such as the ACT Planning Strategy, Transport for Canberra and the ACT's climate action plan, AP2.
- » Identify and consult with all key stakeholders.
- » Communicate and consult with users of the centre and the community surrounding the centre.
- » Provide an opportunity to consult broadly with the whole Canberra community via online engagement techniques.

COMMUNITY ENGAGEMENT ACTIVITIES

The development of the master plan was informed by both stages of community engagement. Community engagement in Stage 2 of the master plan process specifically sought community feedback on the draft master plan. This feedback was used to help refine the master plan before it was finalised for government consideration.

Table 1 provides an overview of participation in the different engagement activities in Stage 2 of community engagement.

Table 1: Overview of number of people who participated in Stage 2 engagement activities

ENGAGEMENT ACTIVITY	DATE	PARTICIPANTS
Postcards Mailed to residential addresses in Calwell and surrounding suburbs	7–11 March 2016	10,433 households » Bonython: 1155 » Isabella Plains: 1204 » Calwell: 1817 » Richardson: 962 » Theodore: 1115 » Condor: 1707 » Gordon: 2473
‘Meet the Planners’ Sessions	17 March 2016 19 March 2016	55 visitors
Display Posters Tuggeranong Library and Calwell Shopping Centre	3 March – 10 April 2016	unknown
Online		464 interactions » Engaged ¹ : 11 » Informed ² : 167 » Aware ³ : 286
School Workshop	22 March 2016	80 school children
Feedback		22 submissions » 5 online responses » 17 hardcopy responses
Other submissions		3 submissions » email and/or phone

Note: 1 - participated in forum and/or provided feedback, 2 - downloaded items, 3 - page views

INDIVIDUAL STAKEHOLDER MEETINGS

Meetings were held with key stakeholders to gain further insight and follow up Stage 1 input into issues that could be addressed in the master plan. The key stakeholders are stated below:

DATE	PARTICIPANT	ATTENDED
4 April 2016	South East Tuggeranong Residents Association (SETRA)	14
15 March 2016	Tsoulias Group (Lessee)	2

The following stakeholders were also invited to meet with the EPD master plan team in Stage 2 engagement:

- » Tuggeranong Community Council
- » Minders of Tuggeranong Homestead (MOTH)
- » Lessees of Tuggeranong Homestead

Letters were mailed to commercial lessees inviting them to engage in the Stage 2 round of engagement.

ACT GOVERNMENT

Agencies responsible for service delivery and consequently the implementation of the Calwell Group Centre Master Plan in the long term include the following:

- » Chief Minister, Treasury and Economic Development Directorate (CMTEDD) identifies Territory-owned land appropriate to release for sale.
- » Transport Canberra and City Services (TCCS) maintain path and road infrastructure and urban open spaces, including playgrounds, parkland, and libraries.
- » The Territory Plan unit within the Environment and Planning Directorate (EPD) translates the final endorsed master plan recommendations into the Territory Plan in the form of renewed precinct codes.
- » The Environment Protection Authority (EPA) considers noise pollution and relationships between different uses, particularly the interface between residential, commercial and service areas.
- » The Education and Training Directorate (ETD) is responsible for public schools in the area.
- » The Justice and Community Safety Directorate (JACS) is responsible for the Emergency Services infrastructure and crime prevention.
- » Health Directorate provides a comprehensive range of health services and sets policy and plans the delivery of health services to ensure these services meet community needs.

INTERNET AND SOCIAL MEDIA

The internet and social media were used throughout the community engagement to provide project information, 'meet the planners' session details and opportunities for engagement and feedback.

Consultation opened to the public in March 2016. The master plan project page on the EPD website provided users with links to the directorate's engagement tool 'Have your say'. The 'Have your say' website enabled discussion by providing users with interactive tools such as surveys and public forums. Information on this website included the draft master plan, display posters, site map, and relevant imagery. As part of this engagement, the ACT Government's Time to Talk consultation portal also included relevant links to the EPD's 'Have your say' website.

The ACT Government has since commenced utilising the 'Your Say' engagement website: www.yoursay.act.gov.au

Relevant links and social media contacts included:

- » EPD project web page: www.act.gov.au/calwell
- » 'Have your say' website
- » Time to Talk website
- » Facebook: facebook.com/actgovepd
- » Twitter: [@EPD_Comms](https://twitter.com/EPD_Comms)
- » Project email: Calwell@act.gov.au

“THE DRAFT MASTER
PLAN PROPOSED
TO IMPROVE
THE PRECINCT'S
CHARACTER...BY
INCORPORATING
ACTIVE FRONTAGE...TO
ENCOURAGE ACTIVITIES
IN PUBLIC SPACES”

COMMUNITY ENGAGEMENT OUTCOMES

The outcomes of all stages of community engagement and in particular the outcomes from engagement on the draft master plans are summarised below. Key messages from the first and second stages of engagement are outlined first, followed by how the draft master plan responded to these messages. The feedback received during the draft master plan engagement follows in further detail.

Some comments may not be able to be resolved through the master plan process and will require EPD to discuss further with the responsible ACT Government directorates. Therefore, not all community feedback received throughout the process may be directly reflected in the master plan.

OUTCOMES FROM STAGE 1 OF COMMUNITY ENGAGEMENT

The following table summarises the key messages from the community during Stage 1 of community engagement and how these issues were addressed in the draft master plan.

Table 2: Key messages from Stage 1 of community engagement and the draft master plan responses

KEY MESSAGES	DRAFT MASTER PLAN RESPONSE
1. A centre with more active frontages and a larger range of food and dining options, including restaurants and cafes that 'spill out' into open space.	Improve the precinct's character by reinforcing and incorporating active frontages, which will encourage activity such as cafes in the public spaces. This will help enhance and activate the public domain, creating distinct areas and functions within the centre. Further studies for public domain upgrades and active frontage requirements were recommended.
2. Better places for children to play, such as a new playground / park with barbecues. These should be green spaces with adequate shade / trees.	Recommended the location of a play space adjacent to social meeting spaces. These would be best located near busy areas such as main pedestrian routes, destinations, building entries and active frontages. The draft master plan proposed to realign the car parking aisle to the south of the centre which would allow creation of a public space/playground area.
3. Improve the amenity and beautify the public spaces around the centre, making them well maintained, attractive spaces/places where people can sit and socialise.	Recommended that new development or redevelopment be required to contribute to upgrading the public domain and improving the amenity of the centre. Setback of buildings at higher levels ensured solar access to public places and reduce visible bulk and scale. It was proposed to improve the design of the existing public domain to incorporate a range of play spaces, shade trees, shade structures and seating.

KEY MESSAGES	DRAFT MASTER PLAN RESPONSE
4. Improving safety and security in and around the centre was a priority, with suggestions for police patrols, and improving lighting and safety on surrounding roads and paths.	Recommend that outdoor public spaces are well lit, and feel safe by encouraging residential development that offers good passive surveillance and creates activity in the centre. Encouraging activity along main pedestrian routes will enable passive surveillance to public areas.
5. Maintain easy access and the convenience of the centre with close and accessible parking	Recommended making the centre more accessible by providing safe, legible connections to and within the centre for all modes of transport (which includes pedestrians and cyclists of all age groups and motorists). The draft master plan proposed maintaining short-term parking near the shops and services (including accessible parking) and long-term parking at the periphery of the centre.

OUTCOMES FROM STAGE 2 OF COMMUNITY ENGAGEMENT

INFORMATION DISPLAYS

Information displays included a series of posters illustrating the key proposals included in the draft master plan. The displays also provided information about the various options available to provide feedback and hard copy feedback forms were made available on site.

Table 3: Information displays

LOCATION	DATES	LENGTH OF TIME
Tuggeranong Library	3 March 2016 – 10 April 2016	5 weeks
Calwell Shopping Centre	3 March 2016 – 10 April 2016	5 weeks

'MEET THE PLANNERS' SESSIONS

Two 'meet the planners' sessions were held. Attendees were encouraged to provide feedback.

Table 4: 'Meet the planners' sessions

LOCATION	DATES	APPROXIMATE NUMBER OF ATTENDEES
Calwell group centre	17 March 2016	20
	19 March 2016	35



‘MEET THE PLANNERS’ FEEDBACK KEY MESSAGES

The key messages received from the two ‘meet the planners’ sessions are shown below:

- » There is a good mix of shops and services in the centre, including the health centre, chemist, swim pool and club.
- » Desire for the amenity of the centre to be improved including an upgraded playground with nearby cafes, more seating, trees and landscaping—which would provide shade and reduce wind effects—and include a skateboard park for older children. The centre needs an identity and an entrance.
- » Good support to improve pedestrian and cycling access to and within the centre including access from the shops to the carparking on the periphery of the centre, improved path connections to local areas (for example, linking to Johnson Drive and a pathway alongside the southern boundary of the Tuggeranong Homestead).
- » Mixed messages about the best way to improve intersections near the centre (roundabouts versus signalised traffic lights) to help improve access and safety for all users (young people, seniors, motorists, pedestrians and cyclists).
- » There was some concern about reducing the car parking in front of the centre in order to enlarge the public domain as shown in the draft master plan. There were a few suggestions regarding the parking layout and parking for those with a disability or with motorcycles.
- » General agreement to activate the centre with shops fronting public areas and with coffee shops and outdoor dining opportunities. It was suggested to look at other successful centres, such as Lanyon and Chisholm shops, for ideas.
- » Mixed views about providing additional residential space in the centre. However, there was interest in improving areas outside the study area for residential and community use or aged care homes with consideration for lower socio-economic needs. Bulk and scale need to be carefully considered.
- » Other matters raised included trolleys becoming bogged in gravel in some areas of the surface parking, the need for an upgrade of the outside toilets (owned by the shopping centre) and moving smokers away from the playground near the bistro (formerly the tavern).

SURVEY RESPONSES

Feedback forms were made available in paper format to the public at the information displays at the Tuggeranong Library, at the 'meet the planners' sessions and also as an online survey. All comments were considered during the preparation of the master plan. Not all questions were mandatory so not all questions were answered by the participants. A total of 22 people completed the feedback form (5 online and 17 on a paper version). The key findings are outlined in the next section.

SURVEY RESULTS

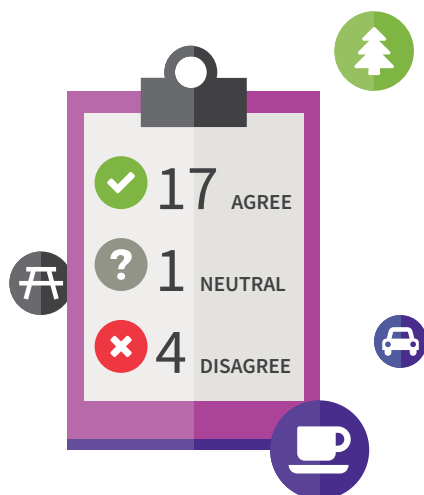
QUESTION 1

Do you agree with the proposal to create a public space to the south-east of the centre to co-locate play spaces with shade trees and seating and activities such as cafes? This will mean re-aligning the southern parking aisle to provide enough space.

All 22 survey participants responded to this question and the greater majority (77%) agreed with this proposal, as shown in **Figure 1**.

Respondents were given the opportunity to provide additional comments or suggestions on this question. Seventeen (17) respondents added suggestions/comments. Seven (7) participants specifically indicated strong support for this proposal.

Figure 1: Survey Results



Key suggestions include:

- » Need for more facilities (4); for example, a hairdresser, a meeting venue for hire, a baby care room (meeting Australian Breastfeeding Association Standards) and improvements to the public toilets.
- » Preference for the existing playground (2), but upgrade with more equipment and shade (sails/trees).
- » Ensure the playground is fenced and offers shade (1).
- » Improve the bus stop (bring it closer to the shops and with more passenger information (1).
- » Revamp the two parks (1) that run along the back path between Were Street and Casey Crescent and ensure they are better maintained (litter—cans and bottles—are a problem).
- » Construct a weather proof roof (1) at the main entry (like Chisholm Shops).

Key concerns include:

- » There is not currently enough parking and if removing some parking to create the public space, then expand parking to the east (2).
- » There was once an outdoor area (location not specified in the submission) that no one ever used (1).
- » There needs to be adequate green space for recreation/physical activity and green space should not become outdoor cafes (1).
- » Any outdoor cafe should also have indoor seating (1).

QUESTION 3

In regards to the proposed future pedestrian and cycle network to improve connections to the centre, what areas should have priority for improvement?

The feedback form asked participants to consider a number of statements about pedestrian and cycling links within and around the centre and rank the statement options in order of priority for improvement (1 for highest, 5 for lowest). **Figure 2** ranks the results in order of priority for improvement.

Respondents were also given the opportunity to list other priorities. Eleven (11) participants made further comments; the key messages include:

- » Safety concerns with suggestions for traffic calming (such as speed humps) on Johnson Drive and on Were Street and Webber Crescent (and at their intersection), and a review of speed limits along Were Street (particularly between the roundabout at Webber–Outtrim and up to Calwell High School).
- » Support for making the centre more pedestrian friendly with more off-road facilities for cyclists.
- » Support for proposed cycle path on Johnson Drive, Clift Crescent to Monaro Highway and cycling on Were Street.
- » Suggestion for pedestrian flashing lights mid-block on Were Street and pedestrian/cycling access either side of Johnson Drive. Access from shared path across the creek along Johnson Drive, connecting Richardson to Tuggeranong Homestead is needed.
- » Provide paths along the creek opposite the aged care centre and along Were Street next to the aged care. Both these paths would connect the Calwell centre to the district playing fields.
- » Consider a pedestrian bridge over the stormwater drain at the western side of the centre near Johnson Drive to provide another access into the centre.
- » Mixed views about the use of traffic lights.

Figure 2: Priorities for improvement



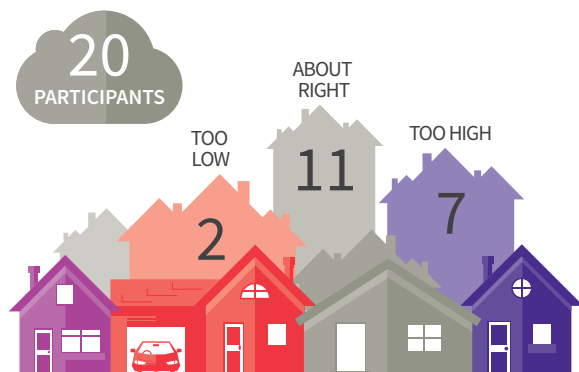
QUESTION 5

What do you think about the proposed building heights in general?

The draft master plan proposed to allow building heights of up to six storeys. This could allow for additional housing choice and create activity in the centre and on the car wash site (Block 41 Section 787 Calwell), which could be redeveloped in the future to allow commercial/residential development with active uses on the ground floor level. The current car wash could be relocated to the commercial services area to the west of the centre.

Twenty people responded to this multiple-choice question. **Figure 3** below shows that the majority of respondents agree that the proposed building heights are about right, however there was some concern for buildings over 4 storeys.

Figure 3: Responses to proposed building heights



Respondents were given the opportunity to provide any additional comments or suggestions. Nine (9) respondents chose to make additional comments. Key messages are summarised as follows:

- » Concerns about cost of body corporate fees—need to find way to do without.
- » Six storeys is out of character—maintaining the existing building heights is ‘about right’.
- » Do not support high rise.
- » Four storeys is high enough.
- » Concerned about visual impact of a tall building and views to creek and path connection.

- » Safety/security is a big issue, especially after dark. Please ensure everything that is done with the Calwell group centre is done with practicality in mind.
- » Keep up the consultation.
- » Concerns about increasing congestion and parking with any additional residential development.

BACKGROUND AND DEMOGRAPHICS

More females (62%) than males (38%) participated in the survey. “X – Intersex, indeterminate, unspecified” was available but was not selected.

Figure 4: Gender of respondents

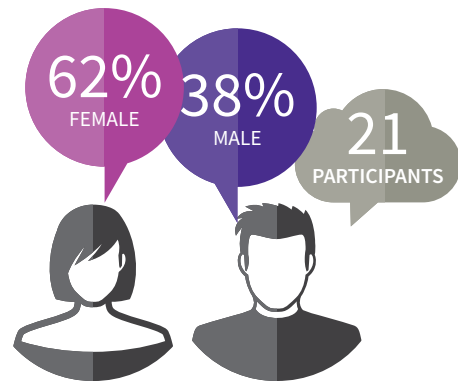
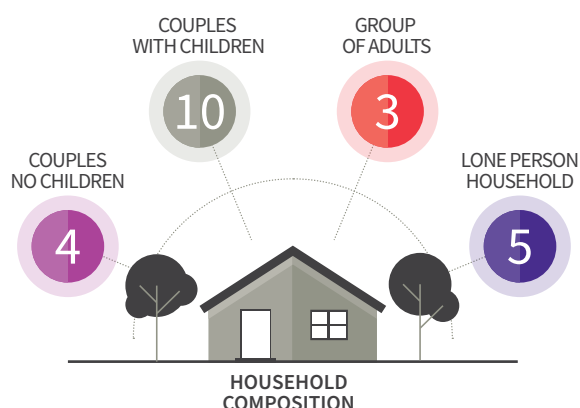


Figure 5 shows the age of respondents. There is a reasonable spread of representation across most age groups, but no respondents from the 0-19 age group. The highest number of respondents were in the 20 to 39 age group, closely followed by the 60+ age group.

Figure 5: Demographics



Figure 6: Household composition



All 22 respondents completed the household composition question, with the results shown at **Figure 6**. Almost half the respondents (45%) came from ‘Couple with children’ households, 18% ‘Couple with no children’, 14% were ‘Group of adults’ and 23% came from ‘Lone person’ households.

Respondents were given the opportunity to provide any other general comments or suggestions regarding the Calwell Group Centre Draft Master Plan. None of the 22 participants responded.

ONLINE FORUM QUESTIONS

The online forum offered the following topics. The first topic was *‘Provide a well connected and convenient centre for vehicle access and car parking’*.

One (1) person responded:

- » I suggest that the parcel of land with the childcare centre and multi-unit dwellings be treated as a giant roundabout. Make Webber Crescent one-way with all traffic coming into the centre from the Outtrim/Were roundabout and exiting to the left past the childcare centre and rejoining Were Street at a new roundabout.

The second forum topic was *‘Provide safe, legible connections to and within the centre for pedestrians and cyclists and the most vulnerable in the community’*. Two (2) people responded to this topic:

- » There is a need for improved cycling and pedestrian access for those coming from the west side of Were Street. This is a busy stretch of road to cross with no easy alternative. A pedestrian crossing would be a traffic hazard and an underpass would be difficult to retro-fit. An overhead bridge like those at Chisholm and Kambah would be a good solution. There is also a need for a safe crossing of Johnson Drive to the bus stop on the northern side.
- » Bike parking is needed at each entrance at Calwell, not just the one set opposite the bus stop.
- » The brick paving around the edges of the centre are lifting, making it a safety hazard for bikes, prams and trolleys.

The third form topic was *‘Enhance and activate the public domain’*. Three (3) people responded to this topic:

- » Since the playground was moved, it is less appealing. There isn’t enough in the playground to keep the children occupied and it’s not so safely fenced as it used to be. It would be good to have a well-defined smoking exclusion zone.
- » Need healthier cafe/restaurant choices to attract customers and playground needs upgrading. Have a no smoking zone at all entrances to the centre to make them more pleasant spaces for all users. I propose better footpaths, especially for the elderly and for those who use walkers/ wheelchairs.
- » A cafe adjacent to an enclosed play area. A meeting room available for hire. A baby change area that meets the Australian Breastfeeding Association accreditation and has access for a double pram.

“THERE IS A NEED FOR
IMPROVED CYCLING
AND PEDESTRIAN
ACCESS...”



WORKSHOP WITH ST FRANCIS OF ASSISI PRIMARY SCHOOL

A workshop was held on 22 March 2016 with students from St Francis of Assisi Primary School. Around 80 students were given some background about the purpose of the workshop and asked a few questions. They responded by working in groups and marking up and drawing with the materials provided. These comments were later summarised for the report.

HOW DO YOU GET TO THE CALWELL SHOPS FROM THEIR SCHOOL?

The majority of the students said that they would be driven, other options included walking and cycling with a small proportion of students catching a bus.



HOW COULD THE JOURNEY BE IMPROVED?

Answers included: new/improved paths; zebra crossings; traffic lights; better lit paths; underpasses; paths not too far from homes/shops (better surveillance); bridges.

WHAT DO YOU THINK ABOUT CREATING A PLAYGROUND NEXT TO THE CENTRE AND WHAT SHOULD THIS LOOK LIKE AND CONSIDER?

Some students preferred the playground at the south east of the centre, others preferred the existing location. However most students would like to have two playgrounds in the centre upgraded to cater for the needs of different age groups with different play equipment and active areas/uses nearby.

A number of 'other' ideas were raised such as rooftop cafe, dog park, solar panels on the supermarket, fence the playgrounds, better public toilets, making places for the homeless to stay, install water bubblers.

WHAT DO YOU THINK ABOUT USING THE LAND NEAR THE AMBULANCE STATION FOR COMMUNITY USES OR INDOOR RECREATION SITE AND WHAT COULD GO THERE?

A number of students suggested an additional recreation space at the back of the shops on the land near the ambulance station.

The majority favoured something that would entertain them in a physical way (e.g. parkour, gymnasium, skatepark, putt-putt golf, jumping pillow, playground, BMX track, laser tag, flying fox, bowling alley, waterpark/pool, tennis courts).

Some suggested a reserve/garden/park of some kind (e.g. nature park, more trees, community garden, open space, dog park, picnic area with tables, camping area). Others suggested more retail choices (e.g. cafe, market, fishing shop, food court).



OTHER SUBMISSIONS

This section includes email written submission, as well as phoned in feedback.

A project web page was created and project specific email addresses were provided as follows:

- » EPD project web page: www.act.gov.au/calwell
- » 'Have your say' project web page: <http://www.yoursay.act.gov.au>
- » Project email: Calwell@act.gov.au

The project email address and information on the web pages allowed people to raise individual concerns and submit their proposals in more detail. All ideas and proposals were considered as part of the preparation of the final master plan. All comments were categorised in **Table 5** under common themes. Where a number of feedback items were repeatedly raised by separate individuals, these numbers have been identified.

Three (3) email submissions were received and can be viewed at www.planning.act.gov.au

As there were few formal submissions, it should be noted that these comments may not be representative of the broader population's viewpoint.

Table 5: Common themes of comments

THEME	COMMENT	COMMON RESPONSE
Comment on the draft master plan	Three submissions specifically stated support for the general direction of the draft master plan.	4
	One of the email submissions commented that the draft master plan did not represent the original intent or scope.	
Scope	Concern that this the first plan since the centre's inception in 1990.	2
	Concerns and suggestions that the scope is not broad enough (i.e. should include broader including the south-east Tuggeranong area and nearby local centres; Tuggeranong Homestead, district playing fields . The area needs to be treated holistically and there is a desire for ongoing dialogue/community engagement in the future).	5
Development	Specific comments which supported further development on sites identified within the draft master plan.	2
	A few different development suggestions made (e.g. suggestion for a Calwell District Playing Fields Indoor Recreation Facility – which would be a common clubhouse to all codes of sport that use the area as a home base).	5
Community/ Social	Suggestions made for additional facilities (e.g. proposing an indoor sports facility in Calwell, upgrading the existing sporting facilities; provide a community house, affordable aged care and supportive housing).	6

THEME	COMMENT	COMMON RESPONSE
Infrastructure (roads/services)	Suggestions primarily about roads and access (including to district playing fields off Johnson Drive), which would also allow for more parking, and a road connection via the Old Cooma Road into NSW/Googong.	4
	More residential development between the ACT and NSW border was suggested.	
	Concern about road safety and access on Johnson Drive/Were Street for pedestrians and slowing down traffic for the safety of all users (motorists, cyclists and pedestrians).	1
Pedestrian and cycling	Several comments specified support for particular proposals made in the draft master plan and included new suggestions. For example: all new paths should be at least 1.5 metres wide and paths which carry more traffic should be 2 or 2.5 metres wide; in heavily utilised stretches, segregate cycling from walking to improve safety and amenity; the proposed improvements in the draft master plan for cycling need to be part of the wider network; more work needs to be done outside this study area on cycling infrastructure.	16
Public space	Support for the proposal to co-locate the playground and outdoor area nearer the Post Office. Suggest converting some parking to enable more space and utilisation of the existing shade trees; offering active frontages including outdoor cafe with weather protection overlooking the space so parents can watch over their children in the playground.	2
Economic growth	Concern that there are no low-skilled job opportunities available. Suggest investing in economic activity first and not on 'housekeeping' matters (e.g. signs, park benches, playgrounds).	2
Commercial	Support for active shop frontages and reduction in parking. This type of design can increase trade, vibrancy and offer numerous benefits – refer: http://www.theguardian.com/sustainable-business/reasons-business-leaders-danish-style-cycling	1
Sustainability	Establish wetlands in Tuggeranong Homestead.	1
Parking	Supports the recommendation to limit parking in the southern car park to short stay and parking for people with a disability. Suggests that the master plan reduce car parking in the south to enable widening of the access paths and increase the size of the open space along the southern edge of the centre which would improve amenity (with landscaping, seating etc).	1
Policy	Under the planning context heading in the final master plan, near reference to Transport for Canberra, reference the Active Travel Framework (2015) and provide a short description of this policy, which supports walking and cycling.	1

SUMMARY OF ANALYSIS

The following summary highlights the key messages from Stage 2 of community engagement on the draft master plan for the Calwell group centre and how they are addressed in the final master plan. As there were few formal submissions, it should be noted that these comments may not be representative of the broader population’s viewpoint.

Table 6: Summary of key messages and how the master plan responds

KEY MESSAGES FROM ENGAGEMENT	PROPOSALS AND ACTIONS OF THE MASTER PLAN
<p>IMPROVE PLAYGROUND AND PUBLIC PLACES WITHIN THE CENTRE</p> <ul style="list-style-type: none">» There was a high level of support expressed across all engagement activities to create a public space (with play spaces, shade trees, seating and cafes) by removing a small number of parking spaces and realigning the parking aisle near the south-east of the centre.» Very few expressed concern about loss of some parking spaces immediately adjacent to the centre to create this space.» There is very strong support for more active shop fronts in the centre.» There is strong support to improve the overall amenity and landscaping of the centre.	<p>The master plan responds by proposing an enhanced and expanded public domain to the south-east of the centre, co-locating play areas, seating, shaded areas with active uses such as a cafe.</p> <p>The master plan has responded by retaining the existing southern parking aisle and more short-term parking and accessible parking near the shopping centre. Loss of parking spaces will be minimised. The master plan reinforces active shop fronts along the main pedestrian routes and to public places. Greening the centre will include shade trees and landscaping.</p>

**SAFER ACCESS TO AND FROM THE CENTRE FOR ALL MODES
OF TRAVEL (WALKING, CYCLING AND MOTOR VEHICLE)**

- » Safe access to the centre on some key streets (e.g. Were Street, Webber Crescent, Johnson Drive) and intersections. Suggestions for more traffic calming (zebra crossing/reducing speed limits).
- » Improving safer pedestrian and cycling access/ facilities to and within the centre is highly supported with wider paths or segregating walking and cycling on the busier paths.
- » People of various age groups use the centre and it should be made accessible for everyone—young, seniors and those with mobility issues, parents with prams etc.
- » Strong support to improve cycling and walking infrastructure (e.g. path connections and linkages within and connecting the local centre to surrounding neighbourhoods and destinations (such as Tuggeranong Homestead and the Calwell District Playing Fields).

The master plan recommends improving access across Were Street, Webber Crescent and Johnson Drive for pedestrians and cyclists. Slowing traffic along the southern parking aisle to 20 km/hr and improving pedestrian connections will make the centre safer to visit. The master plan recommends improving lighting along the main pedestrian routes. The master plan recommends pedestrian access to the centre be improved to enable access for all users along easy to navigate pathways. It proposes to formalise dirt paths to enable better access to the Calwell District Playing Fields and surrounding areas.

BUILDING HEIGHTS AND GREATER HOUSING CHOICE

- » There were mixed views about the potential for increasing the building heights in the centre. Whilst the feedback form showed that participants thought the proposed building heights were “about right”, other comments indicated concern for 6-storey development in the centre, with some saying up to 4-storey is high enough.
- » Concern was also raised about housing affordability and body corporate expenses.

The master plan retains most of the centre’s building heights as 2 storeys and proposes up to 4 storeys in the north-east area of the centre.

ECONOMIC GROWTH AND DEVELOPMENT

- » The need for a range of employment opportunities was raised.
- » A number of development suggestions (e.g. Indoor recreation facility, common club house for a range of sporting activities).

Additional commercial and new residential development will activate vibrancy and expenditure and provide employment in the centre. The master plan proposes that the land to the east of the existing ambulance station be rezoned to accommodate a range of community uses including indoor recreation uses.

NEXT STAGE

All comments and submissions received from the community, stakeholders and government agencies were analysed and considered in the development of the Calwell Group Centre master plan.

Information on the master plan is available at www.planning.act.gov.au

APPENDIX

Where permitted, all emailed submissions received can be viewed at: www.planning.act.gov.au

The background of the page is a dark grey gradient. Overlaid on this are several thin, white, straight lines that intersect to form a complex geometric pattern. The lines radiate from various points, creating a sense of dynamic movement and structure. Some lines are parallel, while others intersect at sharp angles, creating a series of triangles and other polygons across the page.

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Director-General, Environment and Planning Directorate,
ACT Government, GPO Box 158, Canberra ACT 2601.

Telephone: 02 6207 1923

Website: www.planning.act.gov.au