

# COMMUNITY CONSULTATION ON NEW WODEN PUBLIC TRANSPORT INTERCHANGE, BUS LAYOVERS AND ASSOCIATED ROADWORKS



## CIT CAMPUS – WODEN REPORT ON WHAT WE HEARD

### A NEW PUBLIC TRANSPORT INTERCHANGE FOR WODEN

Planning is underway and construction is due to start later this year on a new public transport interchange on Callam Street. It's the first stage of the exciting new CIT Woden project that will bring state of the art learning facilities and 6500 students to Woden.

Better public transport is a key commitment of the ACT Government, and the new transport interchange will facilitate a significant increase in bus services to Woden. The interchange will also include a future Woden Light Rail stop.

To support the new public transport interchange, a number of other upgrades will also be delivered to the Woden town centre. These include:

- new bus layovers on Easty Street and Launceston Street;
- upgrades and improvements to local roads and intersections;
- improvements to active travel routes (for cyclists and pedestrians); and
- the closure of Callam Street to public transport and pedestrian access only.

### THE CONVERSATION

From 20 November to 18 December 2020, Major Projects Canberra was out in the community discussing the proposed new public transport interchange and associated works.

We invited you to have your say on topics such as environmental and social impacts, functionality and the operation of the interchange along with technical scope and feasibility.

We held 11 community information pop-ups at various locations in the Woden Town Centre, the City and at the CIT Reid campus. We showed you maps, timelines, artist impressions of the plans and took on board your comments, concerns and enthusiasm.

We also held briefing sessions with businesses and other key stakeholders, ran an online survey, and developed a virtual room, which allowed you to move around a 3D space and view materials related to the project.

### WHO WE ENGAGED

We aimed to engage a broad range of stakeholders. Feedback is informing design development for the new public transport interchange which will deliver better public transport connectivity to Woden.



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Key stakeholders included:

• Transport Canberra bus drivers • Transport Canberra interchange staff • CIT staff and students • Emergency Services and associated organisations • Utilities agencies/companies • Current public transport customers and commuters • Local businesses • Local residents • Special interest community groups • The broader community

You had your say via the following means:



**21** INDEPTH  
STAKEHOLDER  
BRIEFINGS



**183** SURVEY  
RESPONSES

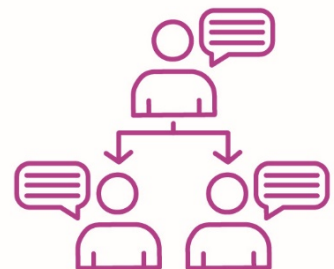


**11** COMMUNITY  
INFORMATION  
POP-UPS

**1236**  
VISITS TO  
VIRTUAL  
ROOM



**650+**  
RECORDED  
CONVERSATIONS  
WITH THE  
PUBLIC



We also engaged with you in the following ways:

- A project update letterbox dropped to 8000 residential and business properties
- 350 posters placed in Transport Canberra buses
- An electronic direct mail out to registered stakeholders
- Signage placed at the interchange and layover sites
- A new permanent construction sign located at the current bus interchange
- Social media posts
- A ministerial event and press release
- The [ACT Government YourSay page](https://yoursay.act.gov.au) with a link to the virtual consultation room

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### KEY INSIGHTS FROM THE COMMUNITY

Results showed a high degree of support for the project, with you most excited about facilities that offer increased and improved safety, access, and comfort as well as the planned increases in public transport services.

Your feedback from online comments, survey responses and conversations fell into five overarching themes:



#### 01 Protection from the elements

We have heard that you want shading for hot summer days and spaces to stay warm in winter while waiting for public transport.



#### 02 Green space and landscaping

We have heard you greatly value green space, including grassed areas, garden spaces and large trees for shade.



#### 03 Accessibility (distance from Westfield, disability, elderly)

We have heard your concerns that building Woden's new public transport interchange on Callam Street will increase the walking distance to access Westfield.



#### 04 Safety & lighting

We have heard that you want to feel safe when you are using public transport.



#### 05 Closure of Callam Street

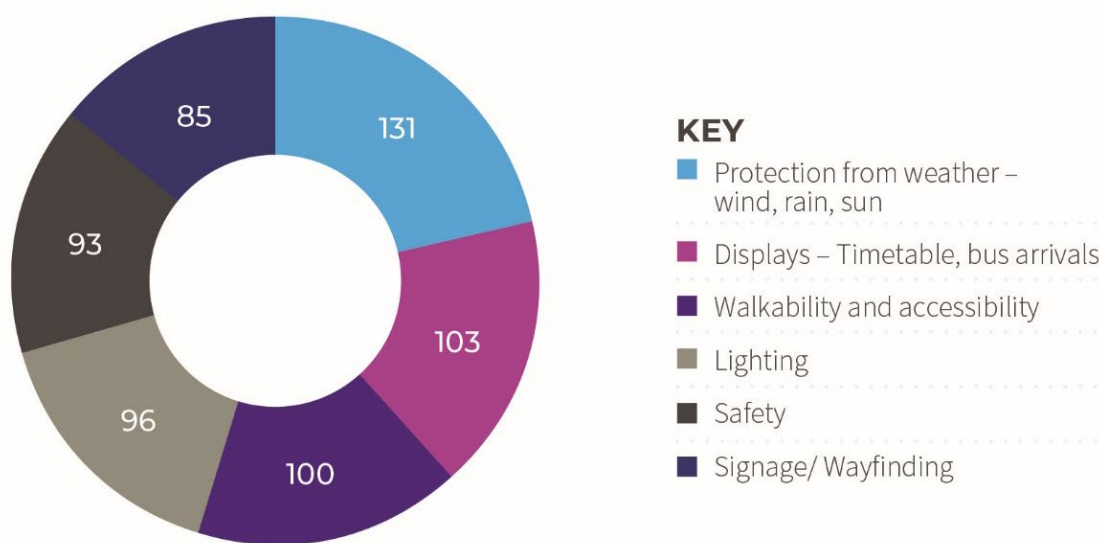
We have heard your feedback that the closure of Callam Street to private vehicles will place traffic on nearby roads.

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Additionally, you chose protection from the weather (wind, rain and sun) as the most important feature you want for the new public transport interchange, followed by displays, walkability and accessibility, lighting, safety, and signage/ wayfinding:



*Number of times an item was prioritised as a concern.*

## WHAT'S NEXT?

Development Applications (DAs) for the new public transport interchange, bus layovers and associated roadworks have been submitted, and are now on display for public comment for 14 days.

Visit [www.planning.act.gov.au/development-applications/pubnote](http://www.planning.act.gov.au/development-applications/pubnote) to have your say on these plans.

Your comments will continue to inform the design process moving forward. Stay in touch with the project by [signing up for project updates](#).

Community feedback and consultation is an important element of project development and ensures that your voice is heard. We appreciate the time that community members have taken to talk to our project representatives, complete surveys, email questions and engage with project information to inform feedback. Continue to have your say and stay across project developments by signing up for project updates.

**THANK YOU FOR YOUR FEEDBACK**