



TUGGERANONG FORESHORE IMPROVEMENTS

REPORT ON WHAT WE HEARD

Canberrans were invited to have their say on improvements to the Lake Tuggeranong foreshore from Monday 28 March to Sunday 8 May 2022 to help inform future upgrades.

These improvements are key to the continued revitalisation of the Tuggeranong Town Centre following upgrades to Anketell Street, the laneways and square between Anketell Street and Lake Tuggeranong and recent pedestrian and cyclist improvements. They will further improve connectivity in and around the town centre, improve public access and safety and encourage the community to spend more time in our public spaces with family and friends.

THE CONVERSATION

Online survey

An online survey was open during the consultation period on the YourSay website for the community to provide feedback on the foreshore precinct from Reed Street South to Athllon Drive including the Town Park playground. A total of 370 surveys were completed.

Interactive map

An interactive map was available on YourSay during the consultation period for Canberrans to identify locations around the entire foreshore precinct where they would like to see general amenity improvements including more bins and trees, additional seating, path improvements and more. A total of 154 ideas were provided by 39 people.

Community pop-up

A pop-up session was also held on Wednesday 13 April 2022 in the laneway between Anketell Street and Cowlshaw Street in the Tuggeranong Town Centre. Approximately 40 people spoke to the project team and shared their ideas.

The community also provided feedback via email and social media.

WHO WE ENGAGED

The consultation targeted the Tuggeranong community including residents, businesses and community groups as well as visitors to the Tuggeranong foreshore and town centre.

To reach the Tuggeranong community we promoted the consultation via the Tuggeranong Our Canberra print and electronic newsletters. We also geo-targeted a Facebook post which proved to be a successful engagement method with more than 50% of visitors arriving at the YourSay page via social media.

More than 90% of respondents to the survey were Tuggeranong residents with 95% visiting the Tuggeranong foreshore monthly or more, including almost 70% of respondents who visit weekly or more.

Around 40 key stakeholders were invited to provide feedback via a targeted email including the Tuggeranong Community Council and Pedal Power who both provided submissions. To reach a diverse cross-section of the community we also reached out to organisations including the Council of the Ageing ACT, People with Disability ACT and the local seniors and the community groups in the region.



WHAT WE HEARD

The key insights below represent the most common themes raised across all feedback channels.

Key insights from the community

Tuggeranong Town Park

1. You told us your top three priorities for Tuggeranong Town Park are toilet upgrades, walking and cycling improvements and having spaces for outdoor vendors.
2. There's also support for upgrading the playground as well as more picnic facilities, trees and bins.
3. While improvements to the skatepark are a lower priority overall, there is support for upgrading the aging infrastructure to better meet the needs of existing users and attract more visitors.

Play space priorities

4. You told us nature play, all abilities play equipment and water play are your top three play priorities for the Tuggeranong Town Park playground.
5. There is also support for the inclusion of active play and climbing equipment in any future playground upgrade as well as play equipment for seniors and adults.
6. Furniture for sitting, eating and study; shade sails and shade trees are the amenities you would most like as part of any future play space upgrades.

Tuggeranong Town Centre

7. We heard your top three priorities for Tuggeranong Town Centre are spaces for outdoor vendors, new public toilets and walking and cycling improvements. Parking improvements are your lowest priority.
8. You told us you'd like to see a variety of dining options along the foreshore including restaurants, cafés, pubs and food carts to enliven the precinct and attract more people to the area during the day and night.
9. The existing fast-food outlets deter some of you from visiting this area and you told us that you'd like to see more local eateries where you could enjoy water views.

Safety and accessibility

10. We heard safety improvements are important to you including better lighting to allow more people to safely enjoy the foreshore after dark. This is especially important to you due to the increase in medium and high-density development along the foreshore which has led to many more people living in the area.
11. When it comes to walking and cycling improvements, you told us to focus on widening paths, completing missing links, repairing paving, mitigating sharp turns and removing obstacles such as bollards.
12. We also heard you think there is value in separating the cycle and walking paths to improve safety and reduce conflict between users including pedestrians, people in wheelchairs, people pushing prams, joggers, dog walkers, cyclists, skateboarders and people riding scooters.
13. You told us more seating around the lake was needed to support people of all ages and abilities to enjoy the foreshore.

General maintenance and the lake

14. We heard you would like to see increased maintenance including more mowing, weeding and collection of litter, especially around the fast-food restaurants, as well as refreshing signage that is looking tired.
15. We also heard improving the water quality and cleanliness of the lake remains a priority.
16. Some of you would also like improved facilities to support lake users including rowers, kayakers and people fishing.



WHAT'S NEXT?

Feedback received through this engagement will be used to shape designs for upgrades to the foreshore precinct between Reed Street South and Athllon Drive.

We will release the designs before finalising them and starting construction.

We will also collate suggestions provided by the community for the entire foreshore area which can be incorporated into ongoing programs such as community path upgrades and general amenity improvements.

Updates will continue to be provided via the YourSay page and email. If you have any questions about this project or would like to be kept updated on its progress, please email communityengagement@act.gov.au.

Key Timings

November 2021: Stakeholder engagement commences

28 March 2022: Community consultation commences

13 April 2022: Pop-up held in the laneway between Anketell Street and Cowlshaw Street

8 May 2022: Community consultation closes

June 2022: What We Heard report released [**We are here**]

Mid 2022: Design phase for upgrades to the foreshore precinct from Reed Street South to Athllon Drive

THANK YOU FOR YOUR FEEDBACK

650+

we received 657 items of feedback in total via YourSay, social media, email and at the pop-up

40

we spoke to approximately 40 people at our pop-up at Tuggeranong Town Centre

20,000+

we reached 20,929 people via Facebook and received 80 comments

1,400+

a total of 1,401 people visited the YourSay page

370

we received 370 completed surveys

2,600+

we received 2,670 page views on YourSay

13

We received 13 submissions via email

81%

the majority of respondents (81.25%) were satisfied with this engagement experience